

Warranties

XMARK warrants our product to be free from defects in materials or workmanship under normal use during the warranty period. This warranty excludes wear and tear items, including but not limited to, rubber feet, rubber handles, rubber grips, plastic inserts, rollers, end caps, bushings, accessories, and expendable parts such as paint finish and vinyl. This warranty is extended to the original purchaser only and is not transferable. During the warranty period XMARK will repair or replace (at the discretion of XMARK) the product if it becomes defective, malfunctions, or otherwise fails to conform with this warranty under normal use. This warranty does not extend to any product that has been damaged or rendered defective; (a) as a result of accident, misuse, abuse, or neglect; (b) by the use of parts not manufactured by XMARK; or (c) by modification of the product.

STRENGTH TRAINING

PRODUCT	RESIDENTIAL	COMMERCIAL
Functional Trainers		
Mainframe	Lifetime warranty	Lifetime warranty
Wearables, including but not limited to cables, pulleys, pop pins, and attachments	2 years	1 year
Racks		

Mainframe	Lifetime warranty	Lifetime warranty
Wearables, including but not limited to pop pins, attachment, etc	2 years	1 year
Rack Attachments	2 years	1 year
Benches		
Mainframe	Lifetime Warranty	Lifetime Warranty
Wearables, including but not limited to pop pins, cushions, upholstery, wheels, etc.	1 year	180 days
Air Bikes		
Mainframe, Fan Wheel	2 years	2 years
Console, fan, pedals, seat, all nut	18 months	18 months

and bolts, plastic parts, bearings		
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BARBELLS

PRODUCT	PERIOD
Big Easy	
Catahoula	1 Year
Steel Magnolia	

WEIGHTS

PRODUCT	RESIDENTIAL	COMMERCIAL

Competition Bumpers Plates		
Black Competition Bumper Plates	5-Year Warranty	3-Year Warranty
Black Training Bumper Plates		
Calibrated Steel Plates		
Chrome Plated Color Bumper Plates	3-Year Warranty	1-Year Warranty
Color Bumper Plates	Excludes 10- 15lbs	Excludes 10-15lbs
Black Bumper Plates		
Change Plates		
Black Diamond		
Chisel	1-Year Warranty*	
Texas Star Plates		
Tri Grip		

Hi-Impact Bumper Plates		
Hex Dumbbells	3-Year Warranty*	1-Year Warranty*
Urethane Dumbbells		
Competition Kettlebells	5-Year Warranty*	3-Year Warranty*
*Does not include dropping		

During the warranty period XMark will repair or replace (at the discretion of XMark) the product if it becomes defective, malfunctions, or otherwise fails to conform with this warranty under normal use. In repairing the product, XMark may replace defective parts with new, or at the discretion of XMark, serviceable used parts that are equivalent to new parts in performance. All exchanged parts and products replaced under this warranty will become the property of XMark. XMark reserves the right to change manufacturers of any part to cover any existing warranty.

This warranty DOES NOT COVER shipping and handling charges, export taxes, custom duties and taxes, or any other charges associated with transportation of the parts or product. To obtain warranty service, you must contact an XMark customer service representative at the phone number located in the manual. Any parts determined to be defective must be returned to XMark to obtain warranty service. You must prepay any shipping charges, export taxes, custom duties and

taxes, or any other charges associated with transportation of the parts or product. In addition, you are responsible for insuring any parts or product shipped or returned. You assume the risk of loss during shipment. You must present XMark with proof-of-purchase documents (including the date of purchase). Any evidence of alteration, erasure, or forgery of proof-of-purchase documents will be cause to void this warranty.

<https://xmarkfitness.com/pages/warranties>