TRX® Warranty

Effective – November 3, 2025

This TRX® Warranty applies to TRX products sold by JFXD TRX ACQ LLC (dba TRX) and its affiliated entities and official distributors. The TRX Warranty only applies to legitimate goods sold by TRX and its partners. TRX does not warrant any gray market good, used good, or goods sold by any unapproved third-party even if the package is unopened.

Implied Warranty

By buying authentic TRX products from TRX or one of its offical and approved distributors, you are hereby given at a minimum and at any time (irrespective of express disclosures), at least all Minimum Statutory Warranties (“MSWs”) imposed and required by law in your country, county, state, province, city, or location (your “Jurisdiction”). MSWs are defined as warranties, including warranties of merchantability, of fitness for a particular purpose, or any warranty alleged to arise from course of dealing, course of performance or usage of trade.

ADDITIONAL Warranty

Certain TRX products may benefit from an additional express warranty of superior quality which may cover the goods for a period longer than MSWs applicable in your Jurisdiction (“Superior Quality Warranty”). This Superior Quality Warranty is only offered if allowed by law in your jurisdiction. The table below provides for a term of warranty protection as calculated from the date of your purchase.

TRX® SUSPENSION TRAINERS™	WARRANTY
CLUB4, PRO4, PRO4 CAMO, PRO4 DIGI-CAMO, PRO3, GO, FIT, STRONG, ELITE, SWEAT, FORCE	2 YEARS
TRX® FUNCTIONAL TRAINING TOOLS	**WARRANTY**
MEDICINE BALLS, SLAM BALLS, STRENGTH BANDS	1 YEAR
BANDIT®, BATTLE ROPE, KETTLEBELLS, SOFT PLYO BOXES, POWER BAGS, RIP® TRAINER	2 YEARS
TRX® DURABALLISTIC®	**WARRANTY**
MEDICINE BALL, POWER BAG, SAND DISC, ANY PRODUCT WITH TRX DURABALLISTIC	3 YEARS
TRX HEXGRIP™	**WARRANTY**
WEIGHT VESTS	1 YEAR
MEDICINE BALL, POWER BAG	2 YEARS
TRX® YBELL®	**WARRANTY**
YBELL NEO YBELL PRO	1 YEAR 2 YEARS
RACKS	**WARRANTY**
HORIZONTAL RACK - SHORT, HORIZONTAL RACK - LONG, SINGLE VERTICAL RACK, CENTER POST RACK	2 YEARS
TRX STUDIO LINE™	**WARRANTY**
STUDIO LINE	5 YEARS
ANCHORING	**WARRANTY**
XMOUNT DOOR HINGE ANCHOR INVIZIMOUNT SINGLE MOUNT MULTI MOUNT	2 YEARS

*NO WARRANTY ON APPAREL, HATS, BAGS, TRAINING MATS, FOAM ROLLERS, GLOVES, OTHER

The above Superior Quality Warranty is offered with the understanding that these products are semi-consumable and may be damaged by the user and such damage is not considered a factory defect subject to the Superior Quality Warranty. For example, in context of comercial gym use, the Superior Quality Warranty cannot cover abusive use of products by customers misusing the products for a non-intended purpose. This Superior Quality Warranty does not cover any problems with any TRX products identified herein which result from: (a) accident, neglect, modification, abuse or misuse of the product; (b) failure to use the products properly or exposure of the products to variations in ambient environmental conditions (including, for example, changes in heat, humidity, or moisture, including water saturation); (c) impact damage, normal wear and tear, indentations, scratches or surface damage (including paint flaking on products, abrasions caused by failure to use or maintain the product properly) where the functionality of the product is not impacted in any material respect; (d) product deterioration or variations in color or marking that are ordinarily expected based on ordinary use or develop over time because of natural processes such as exposure to sunlight; (e) use of the products for a purpose other than the normal purpose intended or in abnormal use conditions; or (f) any further use of the products undertaken after a defect has been discovered.

Registration of TRX Product Required for Superior Quality Warranty

To receive the Superior Quality Warranty, you are required to register your TRX product with TRX prior to making any warranty claim, and preferably at the time of purchase of the product. You can register your product at the following link: Serial Number Registration.

TRX Sole Discretion of Replacement, Credit or Refund

Unless required by a MSW in your Jurisdiction, if TRX determines that your product is subject to warranty coverage as stated in this warranty policy, TRX reserves the right in its sole discretion to either: (a) replace your TRX product, in whole or in part, with another TRX product that is similar in function; (b) offer credit in an amount determined by TRX that can be used to purchase TRX products on the TRX website; or (c) refund the purchase price to the original

purchaser. TRX may also, at its discretion repair or replace any warranty-covered product.

Warranty As Sole Remedy; Consequential Damages or Other Damages Not Covered

Regardless of the type of use, the TRX warranties shall be the exclusive and sole remedy available to you as the purchaser or the first recipient of an unopened product purchased by another for your sole benefit.

Unless required by a MSW in your Jurisdiction, consequential and incidental damages are not recoverable under this limited warranty.

Warranty Excluded For Counterfeit, Grey Market or Resold Goods

There is a large volume of counterfeiters around the world claiming to sell genuine TRX products, and purchasers should beware of these products because they may be unsafe and of poor quality. TRX engages in an aggressive effort to fight counterfeit and cannot be responsible for these products. TRX will only provide the warranties set forth in this policy for genuine TRX products that sells it directly through its website or through its authorized distributors, dealers and retailers (including e-commerce channels or brick and mortar locations). If you have purchased a TRX product through a “gray market” transaction (i.e., genuine product from an unauthorized source) or your TRX product has been resold to you by an unauthorized party or an original purchaser who has used the TRX product and then resold it to you, the warranties are voided and you waive all warranties, except where required by a MSW in your Jurisdiction.

Pre-Purchase Access to TRX Warranty

To give full access to pre-purchase warranty covering all TRX products, packaging or websites please reference the TRX websites at: www.trxtraining.com/warranty In Jurisdictions where applicable, the warranty in effect is the most current version, in other Jurisdictions where the warranty at the time of purchase must prevail, TRX will honor those prior warranty terms found in the links below. Some TRX products currently on sale may contain an old version of the warranty.

How Do You Get Help?

For customer service and questions regarding the warranty and instructions for product registration or replacement, view our help center articles below:

Register Your Product Link HERE.
Warranty Replacement Link HERE.

https://www.trxtraining.com/pages/warranty