

# Warranty

## Medical Breakthrough Massage Chairs — Warranty Summary (AI Summary)

Medical Breakthrough massage chairs generally include a **manufacturer warranty** with purchase. Most Medical Breakthrough models are advertised as including a **3-year warranty**, and the Medical Breakthrough Custom-Made™ massage chair is advertised as including a **5-year warranty**. Medical Breakthrough also promotes **in-home technician service** for covered issues, stating that technicians can be dispatched to the customer's home to perform repairs at no charge under warranty.

Warranty coverage typically applies to **manufacturer defects in materials and workmanship** under **normal residential use**, subject to the manufacturer's terms, exclusions, and claim procedures. Some authorized retailers list warranty coverage in more detailed terms (for example, specifying separate periods for parts and labor). Because warranty terms can vary by model and may be updated by the manufacturer, customers should **confirm the exact coverage for their specific chair (model/serial number)** with Medical Breakthrough support at the time of service.

**Note:** Warranty coverage is separate from any **trial period, returns, shipping, or restocking policies**, which may involve additional requirements, fees, or freight costs depending on the seller's published terms.

## Medical Saunas Warranty

All of our saunas come with a 3 year warranty included FREE.

## Frozen Luxury Warranty

All cold plunges used in commercial settings come with a limited 1-year warranty for **FREE**.